



Republic of the Philippines

COMMISSION ON POPULATION AND DEVELOPMENT

Empowering Filipino Families

24 February 2021

Timothy Jarred F. Pasco

A025 Secretariat

4B Floor, Development Academy of the Philippines,
DAP Bldg., San Miguel Avenue, Pasig City

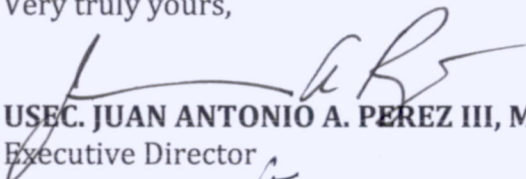
Dear **Mr. Pasco**:

We are submitting herewith two **(2) hard copies of the Modified Form A-Department/Agency Performance Report (Annex 3A) and Modified Form A1-Details of Bureau/Office Performance Report (Annex 3B)** including its supporting documents. We will email the e-copies (pdf and editable MS Word files) in your email address: ao25secretariat@dap.edu.ph.

If you have any inquiries regarding the submitted documents, please contact our PBB Focal Person, Ms. Aileen T. Serrano, at tel. no. 8531-7303 or email at aileen.serrano@popcom.gov.ph or pmed@popcom.gov.ph.

Thank you.

Very truly yours,


USEC. JUAN ANTONIO A. PEREZ III, MD, MPH
Executive Director

Welfareville Compound, Acacia Lane, Barangay Addition Hills, Mandaluyong City, Philippines,
1550

Tel.: (623) 531-7051 * (623) 531-6805 Fax: 533-5122 Website: <http://www.popcom.gov.ph/>



commission on



@OfficialPOPCOM

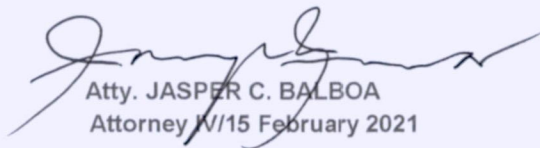
FORM A – DEPARTMENT/AGENCY PERFORMANCE REPORT

DEPARTMENT/AGENCY: COMMISSION ON POPULATION AND DEVELOPMENT

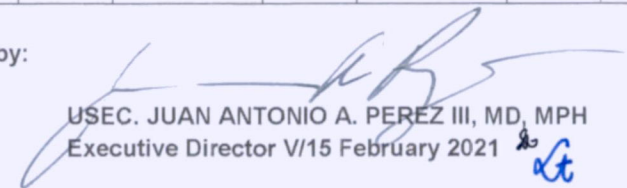

STREAMLINING AND PROCESS IMPROVEMENT OF GOVERNMENT SERVICES

NAME OF SERVICE ¹	NUMBER OF STEPS		TURNAROUND TIME (TAT)		NUMBER OF SIGNATURES		NUMBER OF REQUIRED DOCUMENTS		TRANSACTION COSTS				SUBSTANTIVE COMPLIANCE COST		CITIZEN/CLIENT SATISFACTION RESULTS	
	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS IN FY 2020	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS IN FY 2020	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS IN FY 2020	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS IN FY 2020	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS IN FY 2020	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS IN FY 2020	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS IN FY 2020	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS IN FY 2020
Frontline Services																
Accreditation of Civil Society Organizations (CSOs) as Implementing Entities of POPCOM Funds	5	The number of steps is retained per original guidelines	5 days, 4 hours, & 40 mins.	Guidelines are planned for amendment to shorten the TAT by 11 days	2	The number of signatories will be retained per original guidelines	9	The number of required documents will be retained per original guidelines	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Client's Satisfaction Survey will be undertaken beginning 2021
Non-frontline Services																

Prepared by:


 Atty. JASPER C. BALBOA
 Attorney V/15 February 2021

Approved by:


 USEC. JUAN ANTONIO A. PEREZ III, MD, MPH
 Executive Director V/15 February 2021 

¹ Departments/agencies may add rows as needed.